Rancho Murieta CSD Community Services District

A Monthly Newsletter

January 2021

"Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security, and Solid Waste Services"

District Meeting Schedule For January 2021

January 5, 2021 Personnel @ 7:30 a.m.

> Improvements @ 8:00 a.m.

Finance @ 10:00 a.m.

January 7, 2021 Communication & Technology @ 8:30 a.m.

Security @ 10:00 a.m.

January 20, 2021 District Board Meeting @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, <u>www.rmcsd.com</u> for any changes

BE SURE TO LIKE US ON FACEBOOK!

Rancho Murieta Security

In 1998, Rancho Murieta's Residents passed Measure J on a ballot in the primary election. After Proposition 218 was passed in California, CSD had no other way to fund its Security Department. This special tax established a baseline budget for 1999 of \$685,000 to fund both the gates and patrol. Twenty years later, Security costs Rancho Murieta nearly \$2 million per year. CSD reallocates money from property tax funds to make up the difference because our costs have outrun the taxes we are legally able to collect.

These property tax funds are money that could fund our reserves for water, sewer and drainage

projects we must build or replace in future years. CSD has put a plan in place to ask the community if it would like to pay more to fund our security or change the way we currently operate. In February 2021, we will use an independent consultant to poll and survey our community to learn how the community would like CSD to proceed on this issue. We will be asking our residential, commercial, vacant land and country club stakeholders to participate and help us through this process. The survey will be conducted in a way that insures all areas of our community are represented. The process is being designed to include both a survey analysis and public outreach. There will be public stakeholder meetings to guarantee that everyone's voice is heard on this important issue. The goal of CSD's Board is to insure complete public visibility and that every effort is made to honor the majority opinion. It may be that the community is satisfied both by what we presently provide or with the tax we now pay.

The community may also prefer changes in the way we staff and respond. The ideas about security may differ by residential, commercial and the county club and even by individual residents. The final choice here will not be made by CSD. It will be guided by the voices and/or ballots of our ratepayers. The outcome will guide us as we attempt to stay within our budget and implement a security plan that will support and protect our community in future years. Feel free to comment on the process at the upcoming January CSD Board meeting. Please be ready to participate when we launch the actual public process in February.

KEEP GUTTERS, DRAIN INLETS & STORM DRAINS CLEAR

During the autumn & winter months, roof gutters and drain inlets can be easily covered and clogged with leaves and other debris, causing property and street flooding. You can help prevent this problem by keeping leaves and other debris away from the storm drain inlets in your yard and neighborhood.





Serving the Community



GENERAL MANAGER'S CORNER

REINSTATEMENT OF LATE FEES AND INTEREST

At the beginning of the pandemic, the Governor issued an order which prohibited the District from shutting off water service for non-payment. Beginning with the March 25, 2020 billing cycle, the District discontinued water meter shutoffs and charging 10% late fees and 1% interest on delinguent accounts. As of December 10, 2020, the District has 48 delinguent accounts with a current outstanding balance of \$47,506. At the December 16, 2020 Board Meeting, the Directors voted to begin charging Late Fees on all accounts that are delinquent as of the January 25, 2021 billing cycle, and Interest on the balance of all past due accounts.

An account holder can enter into a pay agreement for their delinquent amount by calling the District office at 916-354-3700. By entering into an agreement, the account holder can pay their outstanding balance within 12 months, interest free. If the District and customer enters into a Payment Arrangement, the customer shall remain current on all new charges as they are billed in each subsequent billing period.

Employee Spotlight – Chief Plant Operator, Travis Bohannon



TRAVIS BOHANNON started as a Plant Operator I in 2009. He was promoted to Plant Operator II, then III, and finally to his current position. Travis spends his days at the District overseeing the day to day operations of the water and wastewater facilities, and ensuring the customers of CSD have clean, safe, aesthetically pleasing water to drink. An avid Star Wars fan, Travis was one of the lucky few who saw A New Hope (the very first movie released in 1977) on opening night, and he saw it at Mann's Chinese Theatre in Hollywood. While always outgoing and jovial performing his duties at CSD, Travis enjoys quiet time watching TV when he is off work.

DECEMBER 2020 BOARD MEETING HIGHLIGHTS

- Swore in John Merchant for his term as Director—until November 2024
- Adopted Resolution R2020-08, declaring the results of the November 3, 2020 election
- Confirmed 2021 Committee Assignments
- Confirmed District's reinstatement of Late Fees and Interest on Delinguent Utility Accounts
- Created an Ad Hoc Committee to negotiate an amendment to the 1987 Agreement and assigned Director's Jenco and Merchant
- Approved sole source purchase of Tesco Controls, Inc for Chlorine Gas to Bleach conversion—CIP 18-07-02
- Approved N.J. McCutchen, Inc proposal for East Dissolved Air Floatation (DAF) tank repair

DECEMBER 2020 COMMITTEE MEETING HIGHLIGHTS

Communications & Technology

- The Committee discussed communication about Laguna Joaquin
- The Pipeline and its layout was discussed
- The spreadsheet to keep track of District issues was discussed
- Options for a Nextdoor account were discussed

Security Committee

• The monthly report format was discussed

Improvements Committee

- Discussed \$100,027 Sole Source purchase from TESCO for Chlorine Gas to Bleach Conversion to integrate new chemical feed systems, add PLC Integration Components, install software programs and develop screens for SCADA, and moved to the Board for final approval
- Discussed \$33,068 repair to East Dissolved Air Filtration Tank, and moved to the Board for final approval
- Reviewed an idea to take water from Chesbro through existing RMA irrigation system to Laguna Joaquin
- Reviewed RFP's for Environmental Consulting Services for Laguna Joaquin and On Call Electrical Services
- Discussed potential protest to upstream water right application

Finance Committee

- Discussed Reserve Study RFP and Security Service Opinion RFQ
- Discussed Reinstatement of Late Fees and Interest on Delinguent Accounts and moved to the Board for final approval

Board of Directors

Tim Maybee President tmaybee@rmcsd.com

Randy Jenco Vice President rjenco@rmcsd.com

Linda Butler Director lbutler@rmcsd.com

John Merchant Director jmerchant@rmcsd.com mpohll@rmcsd.com

Martin Pohll Director

Rancho Murieta CSD PIPELINE Community Services District

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BUSINESS HOURS

Monday - Friday 8:00 a.m. to 12:00 noon & 1:00 p.m. to 5:00 p.m. Closed for Lunch -12:00 p.m. to 1:00 p.m.

DISTRICT STAFF

Tom Hennig General Manager thennig@rmcsd.com

Amelia Wilder District Secretary awilder@rmcsd.com

Cindy Chao, CPA Controller cchao@rmcsd.com

Tonya Perez Accounting Supervisor tperez@rmcsd.com

Tina Talamantes Interim Security Chief ttalamantes@rmcsd.com

Rick Tompkins Patrol Sergeant rtompkins@rmcsd.com

Paul Siebensohn Director of Field Operations psiebensohn@rmcsd.com

> Travis Bohannon Chief Plant Operator tbohannon@rmcsd.com

Ron Greenfield Utilities Supervisor rgreenfield@rmcsd.com

Serving the Community

DEVELOPMENT UPDATE

MG—Lot 4, El Dorado Savings Bank - Is confirmed to be substantially complete.
 MG—Lot 5, Starbucks - This project has been signed off as substantially complete.
 Lot 10— PDF Office—Project Plan Review is done, waiting for fees to be paid to the District.
 MG – Lot 11 (Circle K Gas Station/carwash) - Coastland has provided comments.
 MG Legacy Villa's & Suites project – The plans have been finalized by the project's engineer and signed by Coastland Engineering. No word yet has been given as to a start date.
 Riverview— Coastland and Sacramento County are reviewing the plans. The Development is planning to grade the entire site. They have set up a construction trailer.
 Rancho Murieta Airport - Has proposed to add two storage Buildings and requested plan

review. <u>Retreats East and North -</u> Has extended their tentative maps on file with the County. <u>Rancho Murieta North</u>—The project reports they are continuing work on a traffic study, greenhouse gas study, and schedule and notice of preparation. FAA Business Park—This project is nearly complete.

> Detailed Updates can be found on our website: https://www.ranchomurietacsd.com/development-projects

NEW INTERIM SECURITY CHIEF—TINA TALAMANTES

The District is pleased to announce the hiring of Tina Talamantes, as the Interim Security Chief.

Tina Talamantes is a retired Lieutenant from the City of Stockton, Police Department. During her 28 year career, she served in a variety of roles within the Police Department, including Watch Commander of the Field Operations Division, Personnel and Training Manager, EEOC Officer, North Division Strategic Operations, and Crisis/Hostage

Negotiations Team Manager. She was also the UAV (Drone) Team Manager, where the team provided geo mapping for the Butte County Paradise Fire, mutual aid to other agencies as needed, and assistance during critical incidents and protests. She implemented programs within the community to engage citizens and youth with police to establish and build trust and communication with law enforcement. She honorably retired from the Stockton Police Department July 2019. Her hobbies include her 1965 Custom Impala restoration/car shows.



world-wide travel, her two grown children, and home improvement.

Tina will work at the District until the return of Security Chief Werblun.

FILLING THE RESERVOIRS

This is a brief explanation of the Cosumnes River diversion into our storage reservoirs (Calero, Chesbro, Clementia) for the Water Plants to process into drinking water for community use.

Depending on flow levels in the river, water may be pumped through the Granlees pump station to Calero or Chesbro, through a 33" pipeline, or to Clementia through a 21" pipeline. Typically we will be only filling Calero to allow sediment to settle out.

Diversion from the Cosumnes River may start November 1st and end by May 31st. Typically river flow from the first storms is allowed to pass by, flushing out the river system of sediment and possible contaminants washed in from roadways and agricultural areas, as our goal is to pump the cleanest water possible while being able to fill our reservoirs to maximum capacity each year.

For more detail go to our website here:

https://www.ranchomurietacsd.com/water-system-overview

View **Cosumnes River** flows at the **Michigan Bar** gauging station on the web here: <u>http://</u>cdec.water.ca.gov/cgi-progs/staMeta?station_id=MHB

COMMUNITY FORUM

Rancho Murieta 2020 – A Look Back and Forward

2020 has been a long year for all of us in Rancho Murieta as well as the District.

Changes have been numerous and surprising

- Our General Manager, Mark Martin, retired from the district in July and our Board President Les Clark also left his position in May.
- Tom Hennig, our former Director of Administration was picked to become the new General Manager, and Tim Maybee was chosen Board President. Our vacant position on the Board was filled by Martin Pohll.
- With positions filled and a ready and willing staff everyone stepped in and stepped up.
- Management and staff have worked diligently to keep our aging infrastructure safe and functioning.
- The General Manager and Board are working together tackling new and ongoing issues including financing Security, taking on the Laguna Joaquin Basin, the CIA ditch, new and ongoing development and developers as well as financial issues related to special taxes, resolving disputed billings and additional "surprises."
- Most encouraging is the willingness of the new RMA General Manager Kevin Hubred and RMA Board to work
 with RMCSD in solving mutual problems and working together for a truly harmonious community.

<u>Now it is your turn</u>. It's time to show your appreciation for the amazing privilege of living in this lovely community. We have association rules in in the Community. They are there for safety, to promote harmony among the residents and to assure security for all. Read the security log on our website for updates.

<u>Check the following sites for rules and regulations if you have questions.</u> RMA-rma.nabrnetwork.com RMCSD-www.rmcsd.com

DISTRICT BOARD/COMMITTEE ASSIGNMENTS FOR 2021

President – Tim Maybee Vice President – Randy Jenco Communications & Technology – John Merchant and Linda Butler Finance – John Merchant and Martin Pohll Improvements – Randy Jenco and Martin Pohll Joint Security – Tim Maybee Personnel – Tim Maybee and Randy Jenco Parks – Linda Butler with Randy Jenco as the alternate Security – Tim Maybee Regional Water Authority – Tom Hennig with Tim Maybee as the alternate



EXPECTING GUESTS BEHIND THE GATES THIS HOLIDAY?

Be sure to call in your guests! It is important that you notify the District Security Gate Officers if you expect service personnel or guests at your home in order to avoid delays and traffic congestion. North Gate: 916-354-3742. South Gate: 916-354-3743. You can register guests yourself at <u>www.gateaccess.net</u>. Using <u>www.gateaccess.net</u> you can then send your guests the electronic Fastpass that will get your guests through the gate even faster. The Fastpass is only available at the North Gate.

CHRISTMAS TREE PICK-UP SCHEDULE

Please have your trees placed curbside by 5:00 a.m. on regular service day between December 26, 2020 and January 8, 2021. If you have any questions, please contact California Waste Recovery Systems at 916-354-4154.



The District Administration Office will be closed December 24 at 2:00 & December 25, 2020 for Christmas Day and December 31 at 2:00 & January 1, 2021 for New Year's Day

HOW TO CONTACT THE DISTRICT Visit us on the web at www.rmcsd.com!

*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta *Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700 *South Gate: 916-354-3743 **Contact the South Gate for after-hours water problems.**