### RANCHO MURIETA

**COMMUNITY SERVICES DISTRICT** 



**BOARD OF DIRECTORS | APRIL 15, 2020** 

### CENTRAL SERVICES FULL COST ALLOCATION PLAN

Presentation of Draft Consultant Report



TERRY MADSEN | PRINCIPAL CONSULTANT tmadsen@clearsourcefinancial.com | 831.288.0608 www.clearsourcefinancial.com



## PURPOSE OF COST ALLOCATION (1 OF 2)

### What is a Central Services Full Cost Allocation Plan?

- A rational method to distribute costs which support multiple activities within an agency
- Typically focused on central services and general government costs ("indirect" costs)

### Why are Indirect Costs Allocated?

- Incurred for common or joint purposes
- Benefit more than one final cost objective
- Cannot be readily identified with a particular final cost objective without effort disproportionate to the results achieved



## PURPOSE OF COST ALLOCATION (2 OF 2)

### How is a Full Cost Allocation Plan Used at RMCSD?

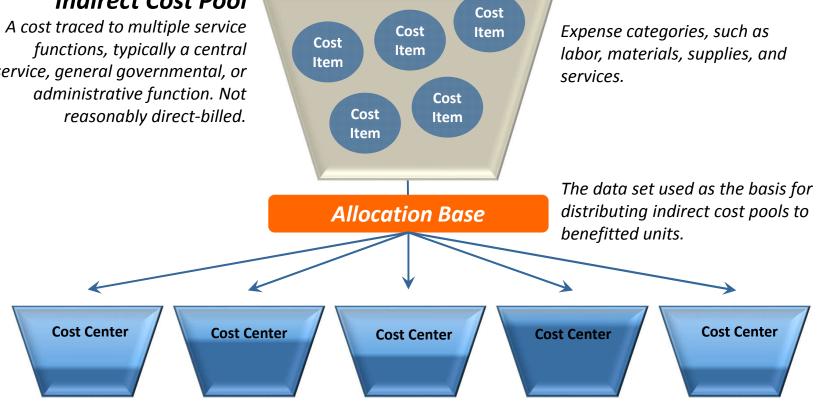
- Sets internal transfers to the General Fund to pay for centralized indirect costs not already directly budgeted or billed in direct service funds
  - Can be applied in multiple forms of cost recovery, such as user fees and utility rates
  - Can be applied to direct charges of labor to projects or other forms of negotiated cost recovery or cost-sharing
- A tool supporting financial management processes
  - Informs annual budget
  - Supports annual audit and reflects audited results
  - Can be influenced and validated by periodic review of staff timekeeping data



## **INDIRECT COST ALLOCATION**

### Indirect Cost Pool

service, general governmental, or



### Benefitted Units or "Direct Services"

Organizational departments/programs that represent the mission of the entity: the final service product.



## SCOPE OF CONSULTANT REVIEW

- Review prevailing practices
- Compare to industry guidance and practices
- Recommend allocation methods and develop a sustainable model to implement those methods on an annual basis
- Produce findings that can be implemented in budgeting and cost recovery (e.g., user fees, utility rates)
- Comment and recommend associated budget management practices, including application of labor time tracking



### **PREVAILING ALLOCATED COSTS**

		Expendi	iture			FY19-20				
	4099		4999		5999			Total		
Beneficiary Fund		Admin Employee Services Allocation		min Services Allocation		Admin Operating Exp Allocation		llocations n FY19-20 Budget	<u>Distribution</u> of Total Charges	
200   Water	\$	428,341	\$	157,752	\$	46,021	\$	632,115	39%	
250   Sewer	\$	327,037	\$	120,443	\$	35,137	\$	482,617	30%	
260   Drainage	\$	67,169	\$	24,737	\$	7,217	\$	99,123	6%	
400   Solid Waste	\$	55,057	\$	20,277	\$	5,915	\$	81,249	5%	
500   Security	\$	223,530	S	82,323	\$	24,016	\$	329,870	20%	
Grand Total	\$	1,101,134	\$	405,532	\$	118,307	\$	1,624,973	100%	

Note this <u>distribution</u> of total charges for subsequent comparison to proposed Cost Allocation Plan.

### **FUNDAMENTALS OF COST ALLOCATION**



# CRITICAL DISCUSSIONS IN DEVELOPING A PLAN (1 OF 3)

### What Indirect Cost Pools Should be Allocated?

- General Fund 100
  - Management
  - Administrative Services
  - Financial Services
  - Customer Service
  - Information Technology
  - Legal Services
  - Human Resources
  - Risk Management

#### Where do these functions originate?

- These functions are developed inside the Cost Allocation Plan based on analysis of time spent by labor positions and line-item expenditures.
- These are not functional distinctions made in the District's budget. (They could be informed by revised timekeeping categories.)
- Functional expression of General Fund costs enables nuance in cost allocation. Direct service funds may utilize these types of central services to different degrees.



# CRITICAL DISCUSSIONS IN DEVELOPING A PLAN (2 OF 3)

### What Direct Services Should Receive Allocations?

- Water Fund 200
- Sewer Fund 250
- Drainage Fund 260
- Solid Waste Fund 400
- Security Fund 500

*These are the direct services of the District.* 

- Costs borne in the General Fund exist to support the provision of these core areas of business.
- Direct services should fully carry their share of indirect costs as a necessary "cost of service"



# CRITICAL DISCUSSIONS IN DEVELOPING A PLAN (2 OF 2)

### **How Should Indirect Services be Allocated?**

- Ideal methods are:
  - Applied reasonably and consistently across the organization
  - Supported by accurately developed and current data
  - Appropriate to costs distributed
  - Reflective of a reasonable measure of benefits provided
  - Able to achieve consensus on fair and equitable methods of distributing costs

### What Fiscal Year Serves as the Basis for Expenses?

Prior year actual and audited (e.g., Fiscal Year 2018-19)



## **CONSIDERATIONS IN ALLOCATION**

### The Technique of Cost Allocation

- Used for services of broad benefit agency-wide
- Costs otherwise directly attributable to services are typically budgeted or billed in those departments/funds
- Industry guidelines emphasize reason in both analytical decisions and scale of effort

### The Impacts of Cost Allocation

- Decisions consider downstream impacts where cost allocation results are applied
  - Cost of service and proportionality ethics in user fees and utility rates, for example

Highly developed at RMCSD.

## **ANALYTICAL DECISIONS**



## **BASIC STEPS IN ALLOCATION**

#### **Develop Essential Inputs**

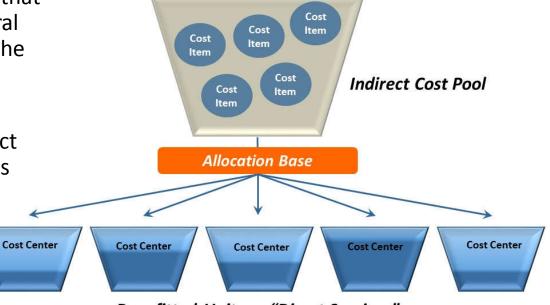
- Identify pools of indirect service costs appropriate for allocation
- Assign a basis for allocation
- Identify organizations/funds that receive or benefit from central service ("direct" services of the District)

#### **Perform the Analysis**

 Allocate indirect costs to direct services following proportions found in the selected bases

#### **Identify the Outcomes**

- Derive annual shares by organization/fund
- Derive indirect rates



Benefitted Units or "Direct Services"



## **ALLOCATION BASES**

### **Metrics Used for Allocating Costs are Ideally:**

- Based on readily available information
- Not created solely for the purpose of cost allocation
- Data sets which can be easily maintained to reflect current or recent conditions
- Able to yield an outcome that:
  - Reasonably reflects service or benefit received, or
  - Represents an acceptable proportionality between benefitting funds
- Able to avoid large swings from year to year unless underlying organizational change has occurred and would warrant such swings



# ALLOCATION BASES USED IN THE PROPOSED PLAN

### Gross Operating Expenses

Total expenditures in the fund net of capital, debt service, depreciation, and financing uses

### Modified Operating Expenses

Gross Operating Expenses net of large contractual costs, pass-through items, and distorting or extraordinary expenses

### Wages Expense

Labor costs recorded to each department/fund

### **Sales Revenue**

Billed revenue by fund



## INDIRECT COST POOLS AND ALLOCATION BASES

Central Services Department / Indirect Cost Pool		Allocable direct Cost	Allocation Basis	
General Fund 100:				
Management Services		242,832	Modified Operating Expenses	
Administrative Services		369,717	Modified Operating Expenses	
Financial Services		351,987	Modified Operating Expenses	
Customer Service		84,409	Sales Revenue	
Information Technology		137,395	Wages Expense	
Legal Services		71,086	Modified Operating Expenses	
Human Resources		63,312	Wages Expense	
Risk Management		152,366	Modified Operating Expenses	
Total Central Services Allocated in this Plan	\$	1,473,103	FY 18-19 Expenditure Basis	

Example: Departments with greater labor costs receive a larger allocation of Human Resources.





# **RESULTING SHARES OF ALLOCATED CENTRAL SERVICES**

#### SHARE OF ALLOCATED INDIRECT COSTS

Fund	Distribution in Proposed Plan	Distribution of 2019-20 Charges	Increase (Decrease
200   Water	37%	39%	-1.7%
250   Sewer	25%	30%	-4.9%
260   Drainage	4%	6%	-1.9%
400   Solid Waste	2%	5%	-3.0%
500   Security	32%	20%	11.5%

Findings in the ClearSource plan. Driven by the allocation of actual FY 18-19 costs.

Compare to current charges imposed in FY 19-20.

Note the resulting shifts in cost burden proposed for FY 20-21.

CLEARSOURCE REPORT TO RANCHO MURIETA COMMUNITY SERVICES DISTRICT



# IMPACT OF CHANGE TO ALLOCATED SHARES

#### COMPARE INTERFUND CHARGE RESULTS, PROPOSED PLAN TO CURRENT BUDGET

Fund		ecalibrated Interfund arge Using 19-20 Costs	F	ompare to: Y 2019-20 Budgeted Charge	Increase (Decrease)	
200   Water	\$	605,147	\$	632,115	\$	(26,968)
250   Sewer	\$	402,961	\$	482,617	\$	(79,656)
260   Drainage	\$	67,903	\$	99,123	\$	(31,220)
400   Solid Waste	\$	32,230	\$	81,249	\$	(49,018)
500   Security	\$	516,733	\$	329,870	\$	186,863
Total Transfers to the General Fund	\$	1,624,973	\$	1,624,973	\$	-

To assist illustration of impacts in the change of allocated costs, the above outcomes assume equal General Fund costs between the two years fiscal years



# EXAMPLE INTERFUND CHARGES FOR FY 2020-21

#### COMPARE INTERFUND CHARGE RESULTS, PROPOSED PLAN TO CURRENT BUDGET

Fund	C	Proposed Interfund Tharge for Y 2020-21	F	ompare to: Y 2019-20 Budgeted Charge	ncrease ecrease)
200   Water	S	620,161	\$	632,115	\$ (11,954)
250   Sewer	\$	412,958	\$	482,617	\$ (69,659)
260   Drainage	\$	69,588	\$	99,123	\$ (29,536)
400   Solid Waste	\$	33,030	\$	81,249	\$ (48,219)
500   Security	\$	529,553	\$	329,870	\$ 199,684
Total Transfers to the General Fund	\$	1,665,290	\$	1,624,973	\$ 40,317

- **Applies the proposed General Fund budget for FY 2020-21**, as of March 26, 2020
- Interfund charges are applicable in the basis for rates and fees to reflect full cost of direct services provided
- Interfund charges are additive to all other directly budgeted costs in direct service funds
- Property tax allocation may need to be revised among direct service funds to accommodate the change in interfund charges and capacity of primary revenue streams

## **INDIRECT COST RATES**

- Indirect Cost Rates are an alternate outcome of the Cost Allocation Plan
- Applicable to direct expenditures in each fund or to salary expense for any labor charged to special projects

Fund	Rate per Dollar of Salary	Rate per Dollar of Direct Expenditure
200   Water	101%	31%
250   Sewer	107%	30%
260   Drainage	83%	34%
400   Solid Waste	0%	4%
500   Security	79%	34%
Composite for All Direct Services	79%	23%

[a] Due to current practices for recording labor to each fund, the composite rate can be sufficient.

[b] Direct expenditure excludes capital, debt service, depreciation, and financing uses. The rate specific for each fund is recommended if utilized.



# **OVERALL FINDINGS** (1 OF 2)

- The District has used and maintains a current cost allocation method supporting its annual practices. Enterprise funds appropriately receive charges for recovery of General Fund costs, representing their share of District-wide central services.
- The proposed Cost Allocation Plan methodology uses prior year actual expenditures from FY 2018-19 to derive distributive shares of central services costs. This expenditure basis complies with audit findings.
- The proposed methodology examines indirect costs functionally and applies readily accessible and replicable data sets to distribute central overhead costs to the District's direct community services.
- ClearSource recommends applying the distributive result of the Cost Allocation Plan to prospective General Fund costs in FY 2020-21 to sustain full cost recovery within the same time period.



# **OVERALL FINDINGS** (2 OF 2)

- ClearSource finds an overall shift in cost burden to Security. Capacity in underlying revenue sources should be examined before relying on these results. General tax revenue may need to be reallocated accordingly from previous levels.
- The District will be able to own and use the Cost Allocation Plan model in subsequent years to sustain this approach.
- The Cost Allocation Plan should reduce administrative burden while yielding reasonable results to direct services.
- The District's timekeeping for administrative personnel can be used periodically to compare to and/or validate Cost Allocation Plan outcomes.
- Interfund charges for allocated central services can be applied once per fiscal year, at the District's discretion, in line with the Plan. Many agencies choose to perform this at fiscal year end.



## RECOMMENDATIONS AND NEXT STEPS

- Consider applicability of methodology and outcomes
- Consider ramification to enterprise funds and the feasibility of applying cost burdens in their underlying revenue sources (e.g., fees/rates, tax allocation)
- Apply distributive results to current year or budget year General Fund costs (as appropriate)
- Receive final consultant report linked to prospective budget year information and associated recommendations
- Adopt FY 2020-21 budget with revised interfund charges to recover central services costs allocated in the plan

### RANCHO MURIETA

**COMMUNITY SERVICES DISTRICT** 



#### **CENTRAL SERVICES FULL COST ALLOCATION PLAN**

### **DISCUSSION & QUESTIONS**

# ClearSource Financial Consulting

TERRY MADSEN | PRINCIPAL CONSULTANT tmadsen@clearsourcefinancial.com | 831.288.0608 www.clearsourcefinancial.com